Quick reference guide to MyGOC

Logging in problems:

1. Ensure you are attempting to login to MyGOC from a laptop or desktop computer as opposed to a tablet or mobile device.
2. Your username is your GOC number (please ensure you are including the dash e.g. 01-12345).
3. If the page refreshes without an error message appearing after you attempt to login, you need to reset your password.
4. Click the 'reset password' link below the login area.
5. Insert your email address as well as your GOC number and press submit (if a message appears stating your email address is not valid, email registration@optical.org for further assistance).
6. A temporary password will be sent to your registered email account from info@optical.org (please check your junk/spam folder if the email isn't in your main inbox).
7. Copy and paste or type the password exactly as received in the email into the password field (if you copy and paste the password, ensure there are no additional spaces at the beginning or end).
8. You should now be able to login. We recommend you update your password to something more memorable by following the steps in the "Changing your MyGOC password" section below.

Changing your MyGOC password:

1. Log into MyGOC.
2. Click on 'change password' on the right-hand side of the page.
3. Enter your current and new password and click change password.
4. Once changed, use your new password each time you log in.

Email Validation:

1. Log into MyGOC.
2. Fill both email validation fields in with your email address and click submit.
3. Check your email account for the email validation sent from info@optical.org
4. Open and click on the verify email address link (please check your junk/spam folder if the email isn't in your main inbox).
5. Navigate back to the MyGOC login page and enter your GOC number and password to login.